



Facts - at - a - Glance

The Next Step Program allows qualified Verizon associates who are members of the Communications Workers of America (CWA) or the International Brotherhood of Electrical Workers (IBEW) to earn an Associate in Applied Science degree in Telecommunications Technology from a partnering college.

All NSP participants since startup: 5836 Currently in Program: 1456 Retention rate: 75%

New York - Lead college in bold	Location	New England - Lead college in bold	Location
Bronx Community College	Bronx, NY	Central Maine Community College	Auburn, ME
Broome Community College	Binghamton, NY	Community College of Rhode Island	Warwick, RI
Clinton Community College	Plattsburgh, NY	Eastern Maine Community College	Bangor, ME
Dutchess Community College	Poughkeepsie, NY	Massasoit Community College	Brockton, MA
Erie Community College	Buffalo, NY	Massasoit Community College	Canton, MA
Hudson Valley Community College	Troy, NY	Middlesex Community College	Lowell, MA
Mohawk Valley Community College	Utica, NY	New Hampshire Community Technical College	Nashua, NH
Nassau Community College	Garden City, NY	New Hampshire Technical Institute	Concord, NH
New York City College of Technology	Brooklyn, NY	North Shore Community College	Lynn, MA
New York Institute of Technology	Manhattan, NY	Quinsigamond Community College	Worcester, MA
Onondaga Community College	Syracuse, NY	Springfield Technical Community College	Springfield, MA
Queensborough Community College	Bayside, NY	Vermont Technical College	Randolph Center, VT
SUNY Canton	Canton, NY		
Suffolk Community College	Selden, NY		
Watertown DL	Watertown, NY		
Westchester Community College	Valhalla, NY		

Distribution by Years of Service : Currently in the Program Grade Point Average (GPA): National Benchmarks/ All NSP participants

Service	NY	MAINE	MA	NH	RI	VT	TOTAL	National Benchmarks					
								2Yr Public Institutions	Full Time Worker	Part Time Only	30-39 Yr Old	40+ Yr Old	
30 +	25	0	10	0	0	0	35	No grades					
25-29	142	1	14	1	0	0	158	1.74 or <	19.3%	11.6%	17.7%	9.6%	9.4%
20-24	92	1	47	4	1	1	146	1.75-2.24	14.5%	14.8%	13.3%	9.8%	7.6%
14-19	413	1	43	4	2	1	464	2.25-2.74	17.6%	18.8%	15.5%	16.9%	13.2%
8-13	254	20	240	37	39	9	599	2.75-3.24	22.3%	23.2%	21.9%	25.9%	22.0%
1-7	-	10	29	6	6	3	54	3.25-3.74	9.8%	12.2%	10.6%	14.8%	14.8%
TOTAL	926	33	383	52	48	14	1456	3.75 or >	16.6%	19.4%	21.0%	23.0%	33.0%
									100.1%	100.0%	100.0%	100.0%	100.0%

National Benchmarks

Information about Associates by Cohorts , Continued Employment with Verizon and Average GPA

New York						New England					
Start	End	Enrolled	Graduates	EMP*	Avg GPA	Start	End	Enrolled	Graduates	EMP	Avg GPA
S95	F03	2357	1494	1057	3.35	S96	S03	797	592	420	3.62
F00	S04	206	130	126	3.34	F00	S04	200	150	147	3.36
F01	S05	243	158	152	3.36	F01	S05	112	93	93	3.67
F02	S06	231	178	176	3.34	F02	S06	109	109	109	3.63
F03	S07	293	198	0		F03	S07	100	100		
F04	S08	245		0		F04	S08	136			
F05	S09	261		0		F05	S09	141			
F06	S10	254				F06	S10	151			
Total		4090	2158	1511		Total		1746	1044	769	

*EMP = the number of cohort graduates still employed by Verizon

For Next Step Program contact information, please see <http://www.nspinfo.com/contact%20us.html>